



International Dialing Procedure for Mexico

Thank you for signing the International Dialing Agreement and Release (IDAR) form.

The following are instructions on how to dial phone numbers in Mexico:

1. Dial a 9 for an outside line
2. Dial 011 for an international call
3. Dial 52 for Mexico's country code
4. DO NOT dial the trunk code (01, 044, 045, etc.)
5. Dial the 2-3 digit area code (for example Mexico City is 55)
6. Dial the 7-8 phone number

For example, to reach Mexico City you could dial: 9-011-52-55-1234567

Because you can dial extensions or full telephone numbers from your phone, and depending if your handset is off-hook or on-hook there can be different behaviors when keying numbers. When on-hook, after you begin dialing numbers and until you hit "Send" then the phone will wait a reasonable number of seconds (usually 8s) and then attempt to connect to the number entered. If, however, that is not the full number at that time, the call may fail attempting to connect to the incomplete number entered thus far. Similarly when off-hook, your timeout will be about 3 seconds.

For these technical reasons we recommend that you have the complete number ready before the call, and then dial 901152 followed by the number so that the entire telephone number is entered before the timeout. In some cases, we may have enhanced your dial plan to allow you to reach international numbers without the 9 - prefix; if your international call is not working with the prefix, please try without.

If you have any questions or are having trouble with dialing to Mexico please don't hesitate to open a ticket or contact your Account Manager.

Account Management
Login Business
1855 N 6th Ave, Tucson AZ
520.618.3000
accounts@loginbusiness.com